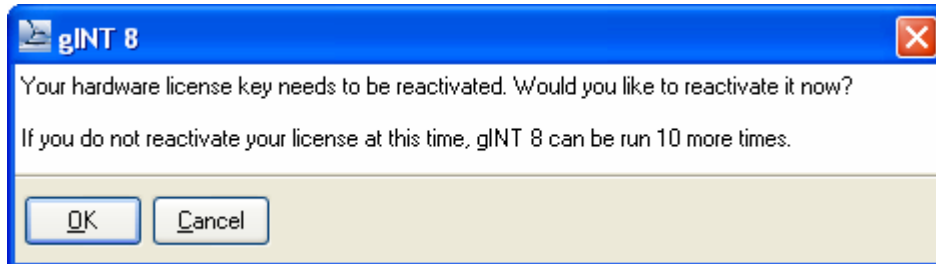
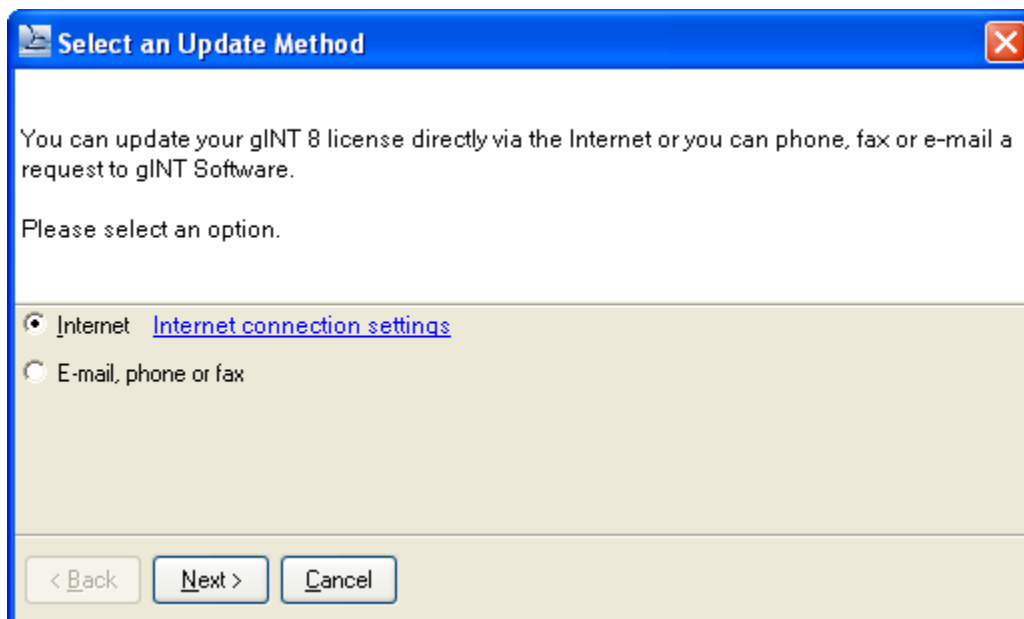


Hardware License Key Reactivation

Every six months gINT USB hardware keys must reactivate by contacting gINT Software. At that time, you will be prompted to reactivate your hardware license key:



If you are prompted to reactivate/update your license, click OK to enter the License Update dialog:



To update your license via the Internet, simply click Next.

If gINT was unable to connect to the Internet, please check the following:

1. Make sure your computer is connected to the Internet.
2. If your computer is connected to the Internet and you still cannot reactivate your license, a firewall may be preventing your computer from connecting to our server. Ask your IT specialist modify your firewall or Internet proxy to allow access to **license.gintsoftware.com**

If you cannot connect to the Internet or modify your firewall settings to allow access to our server, you can reactivate your hardware license manually by following these steps:

1. Select the "E-mail, phone or fax" option and click Next to enter the Manual Update dialog:

here to compose an e-mail request for a license update code.' and three buttons: '< Back', 'Next >', and 'Cancel'."/>

Enter a gINT 8 License Update Code

Please e-mail, phone, or fax your request containing your Client ID, Code Entry Number and License ID to gINT Software. After gINT Software receives the information you will be issued an Activation Code.

Enter the Activation Code and click 'Next' to update your gINT 8 license.

Client ID	000001
Code Entry Number	000000001
License ID	H01
Update code	

Click [here](#) to compose an e-mail request for a license update code.

< Back Next > Cancel

2. This dialog contains your Client ID, Code Entry Number and License ID.
E-mail (activate@gintsoftware.com), phone (+1 707 838 1271) or fax (+1 707 838 1274) these numbers to gINT Software. We will respond to you with an Activation Code.
3. Enter the Activation Code in the space provided and click Next to complete your license update.

Why hardware keys need to be reactivated

Over the years we have received significant numbers of parallel keys reported lost or stolen. Because each key is effectively a full primary license, we have been forced to charge increasingly higher prices for replacement parallel keys. With the new USB keys, however, we can disable keys reported lost or stolen, in turn, allowing us to reduce the price for replacing lost/stolen USB keys. We have therefore moved to the practice of reactivating USB hardware keys every six months in order to provide you with a lower replacement cost.